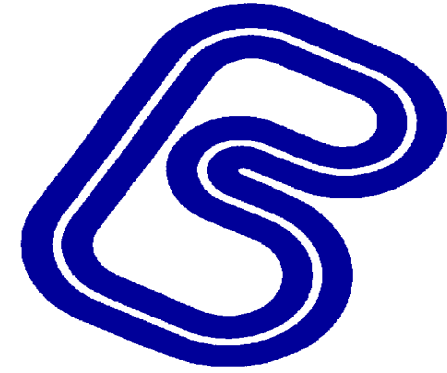
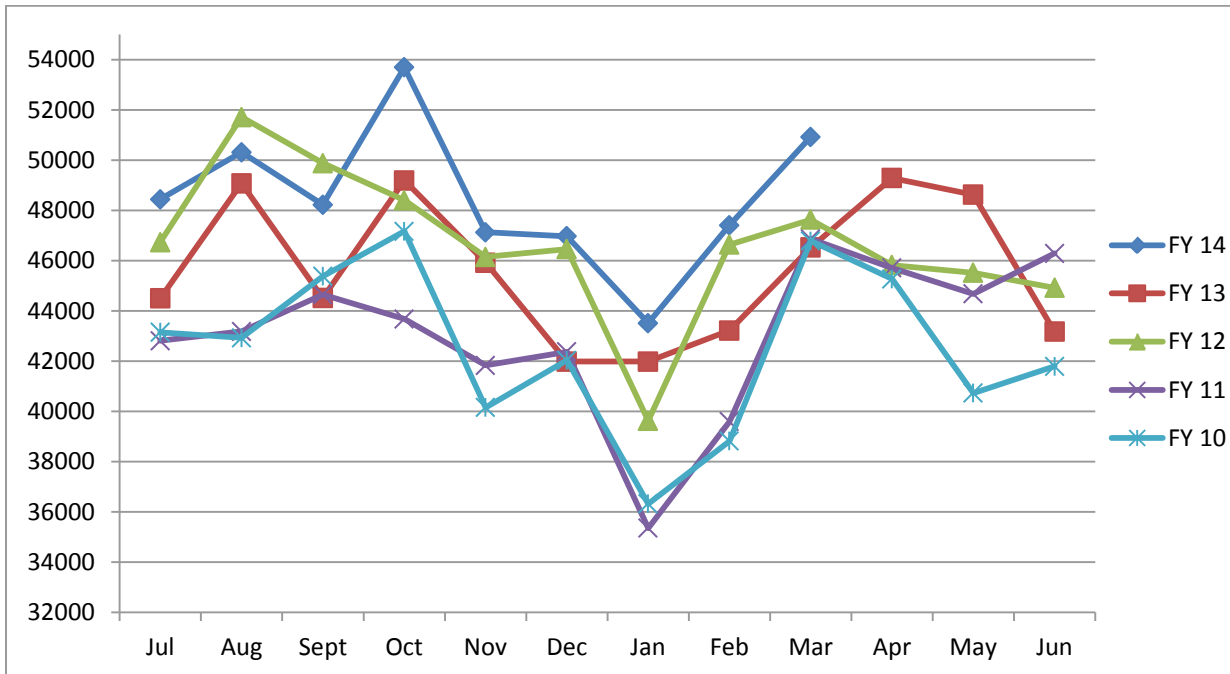


Year to Date Fixed Route Performance Measures (July, 2013 – March, 2014)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.98%	0.02%

Bike and Wheel Chair Passenger

	FY 13	FY 14	% Difference
Bike Passengers	3,165	3,394	7.2%
Wheelchair Passengers	2,047	1,317	-35.7%

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY13	FY14	% Difference
	90 %	90%	0.0%

Passengers Per Mile

Passengers Per Revenue Mile	FY13	FY14	% Difference
	0.68	0.67	-1.5%

Year to Date Fixed Route Performance Measures (July, 2013 – March, 2014)



Maintenance

Preventive Maintenance Performed On Time	FY 13	FY 14	% Difference	Miles Between Breakdowns	FY 13	FY 14	% Difference
	98.36%	100.0%	1.7%		14,288	18,717	31.00%

Customer Complaints

Complaints per 100k Passengers	FY 13	FY 14	% Difference
	8.81	4.35	-50.6%

Preventable Accidents

Accidents per 100k Miles	FY 13	FY 14	% Difference
	1.0	1.2	60.00%