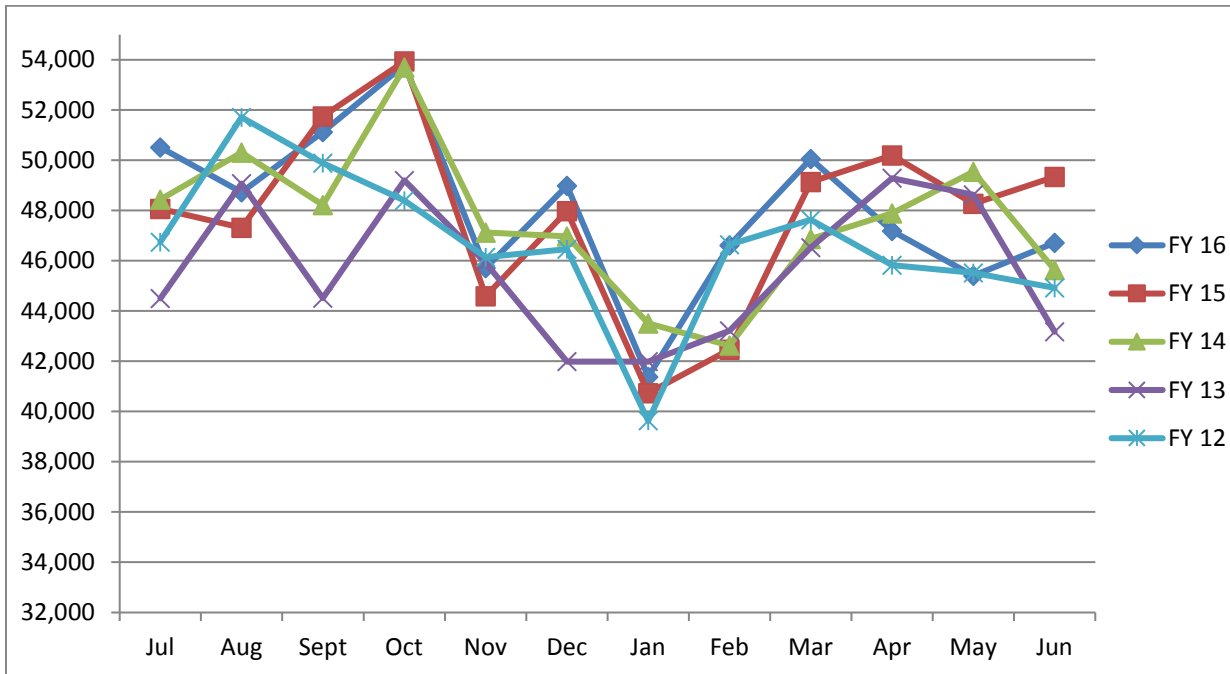


Year to Date Fixed Route Performance Measures (July, 2015 – May, 2016)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.998%	0.002%

Bike and Wheel Chair Passenger

	FY 16	FY 15	Difference
Bike Passengers	7667	6331	1336
Wheelchair Passengers	2669	2472	197

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY16	FY15	Difference
	87.00%	99.87 %	-12.87

Passengers Per Mile

Passengers Per Revenue Mile	FY16	FY15	Difference
	0.62	0.65	-0.03

Year to Date Fixed Route Performance Measures (July, 2015 – May, 2016)



Maintenance

Preventive Maintenance Performed On Time	FY 16	FY 15	Difference	Miles Between Breakdowns	FY 16	FY 15	Difference
	100.0%	100.0%	0.0		12909	18459	-5550

Customer Complaints

Complaints per 100k Passengers	FY 16	FY 15	Difference
	7.98	7.49	0.49

Preventable Accidents

Accidents per 100k Miles	FY 16	FY 15	Difference
	0.29	1.1	-.81