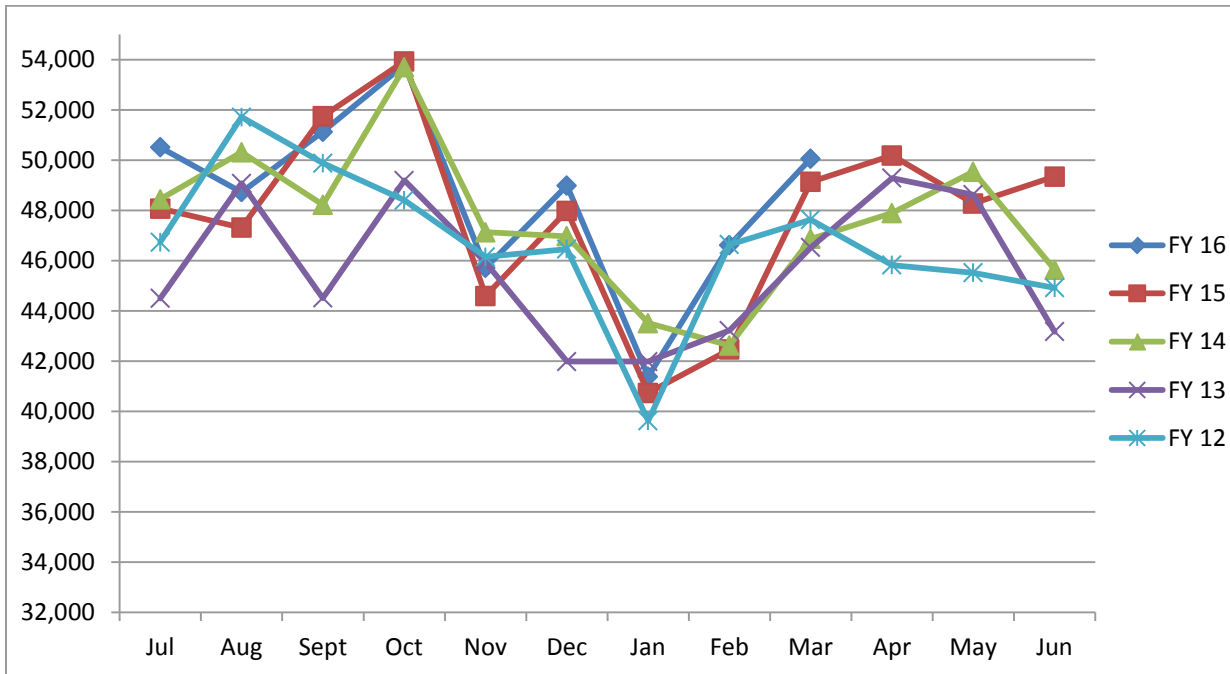


# Year to Date Fixed Route Performance Measures (July, 2015 – March, 2016)



## Ridership



## Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.998%	0.002%

## Bike and Wheel Chair Passenger

Bike Passengers	<b>FY 16</b>	<b>FY 15</b>	Difference
	5483	4290	27.81%
Wheelchair Passengers	<b>FY 16</b>	<b>FY 15</b>	Difference
	1995	1732	15.18%

## On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	<b>FY16</b>	<b>FY15</b>	Difference
	86.44%	89.06 %	-2.62

## Passengers Per Mile

Passengers Per Revenue Mile	<b>FY16</b>	<b>FY15</b>	Difference
	0.63	0.66	-0.03

# Year to Date Fixed Route Performance Measures (July, 2015 – March, 2016)



## Maintenance

Preventive Maintenance Performed On Time	FY 16	FY 15	Difference	Miles Between Breakdowns	FY 16	FY 15	Difference
	100.0%	100.0%	0.0		11662	23701	-12039

## Customer Complaints

Complaints per 100k Passengers	FY 16	FY 15	Difference
	7.55	8.18	-0.63

## Preventable Accidents

Accidents per 100k Miles	FY 16	FY 15	Difference
	0.13	1.3	-1.17