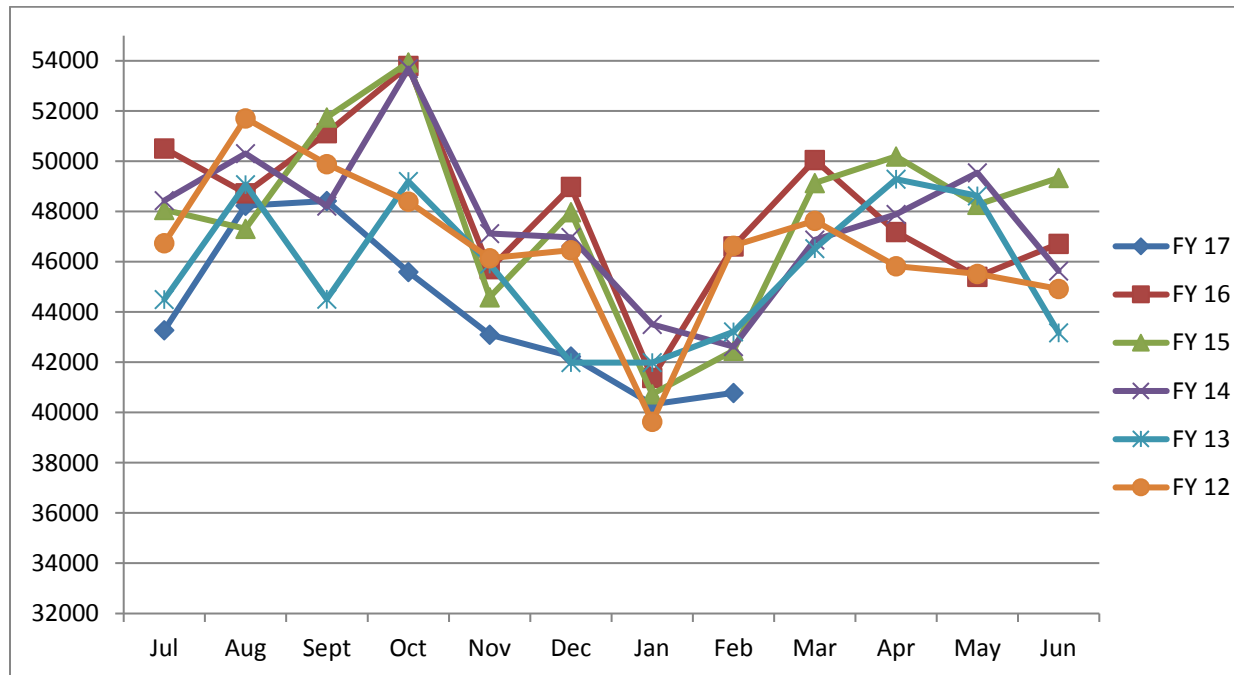


Year to Date Fixed Route Performance Measures (July, 2016 – February, 2017)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.965%	0.035%

Bike and Wheel Chair Passenger

Bike Passengers	FY 17	FY 16	Difference
	5031	5001	30
Wheelchair Passengers	FY 17	FY 16	Difference
	1293	1763	-470

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY17	FY16	Difference
	91.88%	86.38%	5.5

Passengers Per Mile

Passengers Per Revenue Mile	FY17	FY16	Difference
	0.55	0.64	-0.09

Year to Date Fixed Route Performance Measures (July, 2016 – February, 2017)



Maintenance

Preventive Maintenance Performed On Time	FY 17	FY 16	Difference	Miles Between Breakdowns	FY 17	FY 16	Difference
	100.0%	100.0%	0.0		222115	12110	210005

Customer Complaints

Complaints per 100k Passengers	FY 17	FY 16	Difference
	5.68	7.7	-2.02

Preventable Accidents

Accidents per 100k Miles	FY 17	FY 16	Difference
	0.90	0.15	0.39