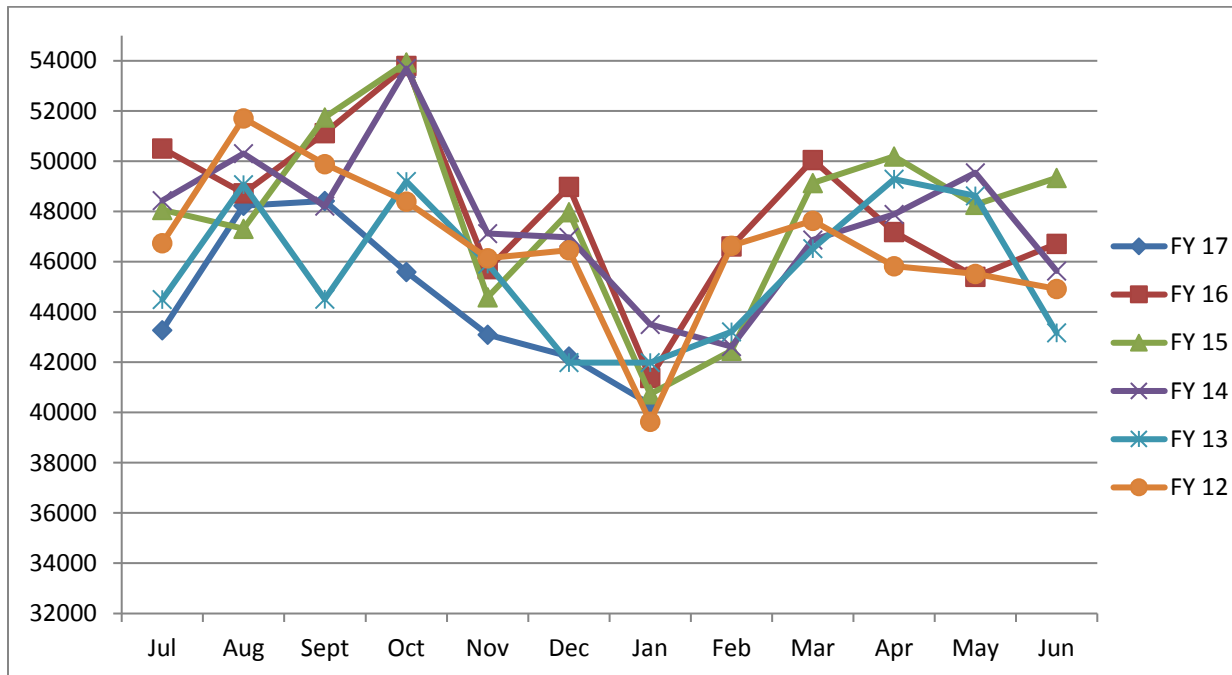


Year to Date Fixed Route Performance Measures (July, 2016 – January, 2017)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
100.000%	0.000%

Bike and Wheel Chair Passenger

	FY 17	FY 16	Difference
Bike Passengers	4736	4640	123
Wheelchair Passengers	1197	1618	-421

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY17	FY16	Difference
	92%	86%	6

Passengers Per Mile

Passengers Per Revenue Mile	FY17	FY16	Difference
	0.56	0.64	-0.09

Year to Date Fixed Route Performance Measures (July, 2016 – January, 2017)



Maintenance

Preventive Maintenance Performed On Time	FY 17	FY 16	Difference	Miles Between Breakdowns	FY 17	FY 16	Difference
	100.0%	100.0%	0.0		293101	11865	281236

Customer Complaints

Complaints per 100k Passengers	FY 17	FY 16	Difference
	5.78	7.94	-2.16

Preventable Accidents

Accidents per 100k Miles	FY 17	FY 16	Difference
	0.68	0.17	0.51